

Congress of the United States
House of Representatives
Washington, DC 20515-3218

April 4, 2018

Ronald A. Stroman
Deputy Postmaster General and
Chief Government Relations Officer
United States Postal Service
475 L'Enfant Plaza SW
Washington, DC 20590

Dear Deputy Postmaster General Stroman:

I am writing today with concerns regarding the inconsistent and poor mail service affecting residents in the Hudson Valley, specifically, my neighbors in Middletown, New Windsor and Westchester. In the past few months, my office has received an influx of complaints from residents who've experienced severely delayed mail, packages being delivered to the wrong addresses or packages not being delivered at all.

I've seen firsthand the amazing work the men and women of the U.S. Postal Service do every day to ensure our mail gets where it needs to go. But I am concerned that without adequate resources and support, they are being asked to do the impossible. Poor mail delivery has been an ongoing issue in these areas and is commonly blamed on weather conditions or route realignments. While these instances may be contributing factors, I don't believe they explain the broader pattern of substandard services many of my neighbors in the Hudson Valley are experiencing.

It's unacceptable that extended delays and improperly sorted packages have caused seniors to wait longer to receive necessary medications and folks to miss important documents they depend on. These practices do not meet the service standards promised by the USPS and should be immediately addressed. It's imperative that the USPS is ensuring that hard-working postal employees have the support they need to provide the high-quality service we've come to expect.

I strongly urge you to work with the mailing facilities in the Hudson Valley region to find a permanent solution to maintain the integrity and dependability of this important service.

My office stands ready to assist in any way we can and I thank you for your attention to this matter.

Sincerely,



Sean Patrick Maloney
Member of Congress